



Home Care Package Services Price List

We offer a range of services designed to keep you living in your own home. Offering a true consumer-directed model of care, we can assist with everything from low to complex care needs, cleaning to personal care and more. We provide Home Care Packages and private services. Call us on 1300 764 433 to find out more about how we can support you.

Help at Home Services

Personal Support (day services) per hour

Charge per hour	AM 7:30 am - 6:00 pm	PM 6:00 pm - 7:30 am	SAT	SUN	Public holidays
Cleaning	\$92	Weekdays only			
Home & Gardening	\$100	Weekdays only			
Personal Care	\$92	\$101	\$129	\$166	\$202
Social Support (\$1.30 p/km charge will apply)	\$92	\$101	\$129	\$166	\$202
Transport (\$1.30 p/km charge will apply)	\$92	\$101	\$129	\$166	\$202
Meal Preparation	\$92	\$101	\$129	\$166	\$202
In-Home Respite	\$92	\$101	\$129	\$166	\$202

Overnight Personal Care (night services) per hour

Passive shifts are required to be scheduled for 8 passive hours plus 4 active hours at the start or end of the passive period (total 12 hours)	AM 7:30 am - 6:00 pm	PM 6:00 pm - 7:30 am	SAT	SUN	Public holidays
Overnight Personal Care (active)	\$92	\$101	\$129	\$166	\$202
Overnight Personal Care (passive)	N/A	\$65	\$68	\$68	\$129

Health and Nursing Services

Nursing and Nursing services per hour

	AM 7:30 am - 6:00 pm	PM 6:00 pm - 7:30 am	SAT	SUN	Public Holidays
Enrolled Nurse	\$125	\$150	\$175	\$225	\$275
Registered Nurse	\$153	\$168	\$214	\$275	\$337
Allied Health Therapist	\$210.00	Weekdays only			

Package and Care Management Fees

Package Management Fee

Package management is the ongoing administration and organisational activities associated with ensuring the smooth delivery and management of your Home Care Package. It includes the costs for preparing monthly statements, managing your package funds and compliance & quality assurance activities required for your package. It does not include costs that are unrelated to supporting your care, nor costs associated with HenderCare's operational costs completed before you enter into your Home Care Agreement.

Package Level		Level 1	Level 2	Level 3	Level 4
Package Management Fee	cost per f/n	\$62.30	\$109.20	\$238.00	\$359.80

Care Management Fee

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan.

Package Level		Level 1	Level 2	Level 3	Level 4
Fully managed by HenderCare	cost per f/n	\$82.60	\$145.60	\$317.80	\$481.60

Additional Fee & Charge Information

- Rates will be reviewed annually or at HenderCare's discretion.
- All prices indicated are per hour unless otherwise specified.
- Rates are dependent on when the shift starts and finishes – please contact us to discuss the relevant award timings.
- A transport fee/travel fee of \$1.30 per km will be charged for mileage.
- Any costs for the purchase of equipment, aids or products are payable by the consumer.
- Allied health travel costs are calculated based on the therapists hourly rate
- Prices are GST exclusive
- Any overspend of available package funds is payable by the customer and will be invoiced directly to the customer.

For more information, please call 1300 764 433 or visit [hendercare.com.au](https://www.hendercare.com.au)

Service Descriptions



CLEANING

- bed and linen changing
- assistance with laundry and ironing
- light dusting
- cleaning of pantry, cupboards and fridge
- light vacuuming, sweeping and mopping of floor
- cleaning of surfaces
- spring cleaning
- oven cleaning



PERSONAL CARE

- personal grooming
- assistance with showering & dressing/undressing
- continence care
- medication prompting



SOCIAL SUPPORT

- transport and accompanied support to attend appointments (medical, other)
- transport and accompanied support with shopping, pharmacy etc



HOME & GARDEN

- garden maintenance (sweeping, tidying)
- minor home maintenance
- lawn mowing
- weeding & pruning
- window cleaning



ALLIED HEALTH

- physiotherapy
- occupational therapy
- speech pathology
- dietetics



TRANSPORT

- accompanied transport to attend appointments (medical, shopping, social, other)



MEAL PREPARATION

- assistance to cook meals