



# hendercare

## Home Care Package Services Price List

We offer a range of services designed to keep you living in your own home. Offering a true consumer-directed model of care, we can assist with everything from low to complex care needs, cleaning to personal care and more. We provide Home Care Packages and private services. Call us on 1300 764 433 to find out more about how we can support you.

### Help at Home Services

Personal Support (day services)					
	AM	PM	SAT	SUN	Public holidays
Cleaning	\$80	N/A	N/A	N/A	N/A
Personal Care	\$85	\$98	\$123	\$142	\$188
Social Support (\$1.25 p/km charge will apply)	\$85	\$98	\$123	\$142	\$188
Transport (\$1.25 p/km charge will apply)	\$85	\$98	\$123	\$142	\$188
Meal Preparation	\$85	\$98	\$123	\$142	\$188
Home & Gardening	\$94	N/A	N/A	N/A	N/A

### Overnight Personal Care (night services)

Overnight Personal Care (night services)					
	AM	PM	SAT	SUN	Public holidays
Passive shifts are 8 passive hours and require 4 active hours (total 12 hours)					
Overnight Personal Care (active)	\$85	\$98	\$123	\$142	\$188
Overnight Personal Care (passive)	N/A	\$58	\$59	\$59	\$117

### Health and Nursing Services

Health Services	
Allied Health	\$193.99 per hour

Nursing services					
	AM	PM	SAT	SUN	Public Holidays
Registered Nurse	\$148.50	\$159.50	\$203.50	\$236.50	\$264.00
Enrolled Nurse	\$121.00	\$144.00	\$165.00	\$187.00	\$209.00

## Package and Care Management Fees

### Package Management Fee

Package management is the ongoing administration and organisational activities associated with ensuring the smooth delivery and management of your Home Care Package. It includes the costs for: preparing monthly statements; managing your package funds; and compliance & quality assurance activities required for your package. It does not include costs that are unrelated to supporting your care, nor costs associated with HenderCare's operational costs completed before you enter into your Home Care Agreement.

Package Level		Level 1	Level 2	Level 3	Level 4
Package Management Fee	cost per f/n	\$44.30	\$78.02	\$169.66	\$257.20

### Care Management Fee

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan.

Package Level		Level 1	Level 2	Level 3	Level 4
Fully managed by HenderCare	cost per f/n	\$59.33	\$103.98	\$226.18	\$342.97

## Additional Fee & Charge Information

- Rates will be reviewed annually or at HenderCare's discretion
- All prices indicated are per hour unless otherwise specified
- Rates are dependent on when the shift starts and finishes – please contact us to discuss the relevant award timings
- A transport fee/travel fee of \$1.25 per km will be charged for mileage
- Any costs for the purchase of equipment, aids or products will be passed onto the consumer
- Allied health travel rates to be calculated based on the therapists hourly rate
- Prices are GST exclusive

## Service Descriptions



### CLEANING

- bed and linen changing
- assistance with laundry and ironing
- light dusting
- cleaning of pantry, cupboards and fridge
- light vacuuming, sweeping and mopping of floor
- cleaning of surfaces
- spring cleaning
- oven cleaning



### PERSONAL CARE

- personal grooming
- assistance with showering & dressing/undressing
- continence care
- medication prompting



### SOCIAL SUPPORT

- transport and accompanied support to attend appointments (medical, other)
- transport and accompanied support with shopping, pharmacy etc



### HOME & GARDEN

- garden maintenance (sweeping, tidying)
- minor home maintenance
- lawn mowing
- weeding & pruning
- window cleaning



### ALLIED HEALTH

- physiotherapy
- occupational therapy
- speech pathology
- dietetics



### TRANSPORT

- accompanied transport to attend appointments (medical, shopping, social, other)



### MEAL PREPARATION

- assistance to cook meals
- pre-meal preparation

For more information, please call 1300 764 433 or visit [hendercare.com.au](http://hendercare.com.au)