



hendercare

Consumer price list

Home Care Package, CHSP and Private Services

We offer a range of services designed to keep you living in your own home. Offering a true consumer directed model of care, we can assist with everything from low to complex care needs, cleaning to personal care and more. Call us on 1300 764 433 to find out more about how we can support you.

Assistance with daily activities (Home Care Package, CHSP and Private Services)					
	Standard Hours 7am-8pm)	Non-Standard Hours 8pm - 11pm)	Saturday (8am-5pm)	Sunday (8am-5pm)	Public holidays (8am - 5pm)
Shopping support	\$60.00	\$69.41	\$86.92	\$100.20	\$132.68
Meal preparation					
Transport					
Social support					
Personal care					
In-home respite care					
Cleaning	\$55.29	\$60.81	\$77.39	\$99.52	\$121.63
Overnight care	\$41.23		\$41.78	\$41.78	\$82.92

Home & garden maintenance (Home Care Package, CHSP and Private Services)					
	Standard Hours 7am-8pm)	Non-Standard Hours 8pm - 11pm)	Saturday (8am-5pm)	Sunday (8am-5pm)	Public holidays (8am - 5pm)
Home & garden maintenance	\$66.34	\$72.97	\$92.87	\$119.42	\$145.95
Home modifications	Quote available upon request				

Health services (Home Care Package, CHSP and Private Services)					
	Standard Hours 7am-8pm)	Non-Standard Hours 8pm - 11pm)	Saturday (8am-5pm)	Sunday (8am-5pm)	Public holidays (8am - 5pm)
Medication prompting	\$60.00	\$69.41	\$86.92	\$100.20	\$132.68
Allied health	\$157.50 per hour				

Nursing services (Home Care Package, CHSP and Private Services)

	Morning (6am - 12pm)	Afternoon (12pm - 6pm)	Saturday (8am - 5pm)	Sunday (8am - 5pm)	Public holidays (8am - 5pm)
Registered Nurse	\$80.16	\$90.18	\$112.23	\$128.26	\$128.26
Enrolled Nurse	\$64.85	\$72.92	\$97.24	\$113.44	\$129.67

Package Management Fee (Home Care Package only)

Package management is the ongoing administration and organisational activities associated with ensuring the smooth delivery and management of your Home Care Package. It includes the costs for: preparing monthly statements; managing your package funds; and compliance & quality assurance activities required for your package. It does not include costs that are unrelated to supporting your care, nor costs associated with HenderCare's operational costs completed before you enter into your Home Care Agreement.

Package Level	Level 1	Level 2	Level 3	Level 4
Package Management Fee (per fortnight)	\$26.59	\$48.53	\$107.19	\$162.89

Care Management Fee (Home Care Package only)

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every Home Care Package, including those being selfmanaged will require some level of care management.

Package Level		Level 1	Level 2	Level 3	Level 4
Fully managed by provider	cost per f/n	\$51.59	\$103.18	\$206.36	\$309.54
	hours per f/n	0.5	1	2	3

Home Care Package and Private Services Additional Fee and Charge Information:

- Rates will be reviewed annually.
- These rates have been formulated taking into consideration the Fair Work Commission's Annual Wage Review on 15 June 2022. Rates may also be subject to any other variations to the industrial instruments that HenderCare utilises. These rates are exclusive of GST.
- A transport fee of \$1 per km will be charged for mileage associated with social inclusion activities and consumer initiated outings.
- Should the consumer choose to broker in another provider, they will be charged an additional cost for the delivery of that service (10% of the total brokered service charge).
- Any costs for the purchase equipment, aids or products will be passed onto the consumer.
- Consumers have the option to 'top up' their Home Care Package with additional services at the rates outlined in this pricelist.

For more information, please call 1300 764 433 or visit hendercare.com.au