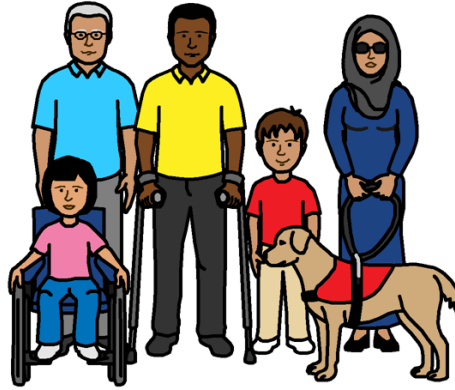


**This form is about giving Feedback to HenderCare**

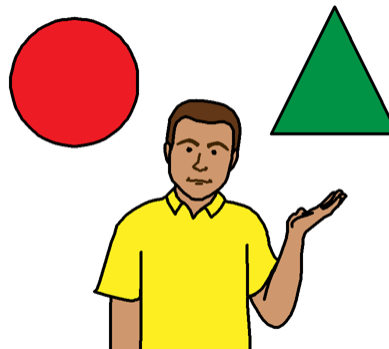
**At HenderCare we like to check that we are giving you the best service.**


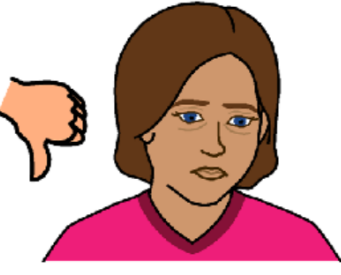




**You can help us by telling us how we are doing.**

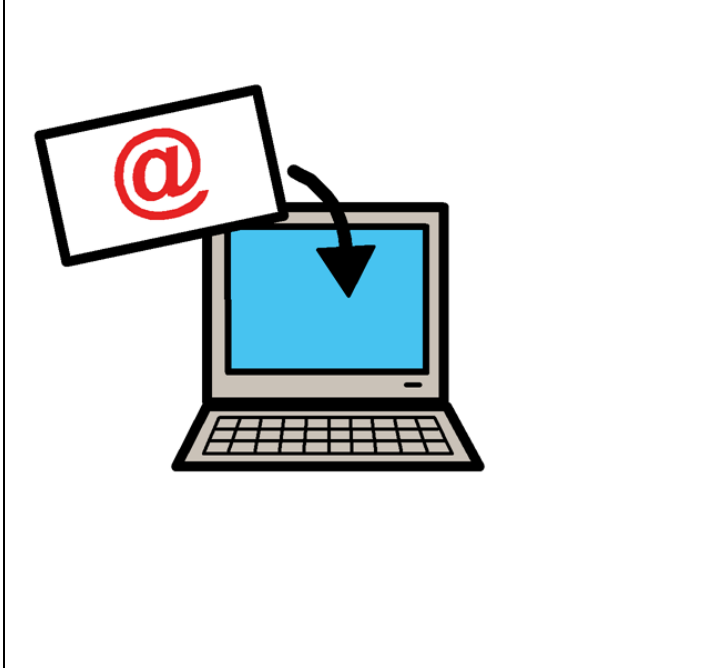


**If you have a suggestion, you can tell us.**



<p><b>If you are very happy with our services, you can tell us.</b></p>	 An illustration of a woman with brown hair and a pink shirt, smiling. To her left is a hand giving a thumbs-up gesture.
<p><b>If you are unhappy with our services. You can tell us.</b></p>	 An illustration of a woman with brown hair and a pink shirt, looking sad. To her left is a hand giving a thumbs-down gesture.
<p><b>You can make a complaint</b></p>	 An illustration of a man with brown hair and a blue shirt, looking serious. He is holding a yellow pen and writing on a white document.
<p><b>This is how you can get in touch with HenderCare:</b></p>	
<p><b>You can call us on 1300 764 433</b></p>	 An illustration of two hands holding a silver mobile phone. One hand is holding the phone, and the other is pointing at the keypad.

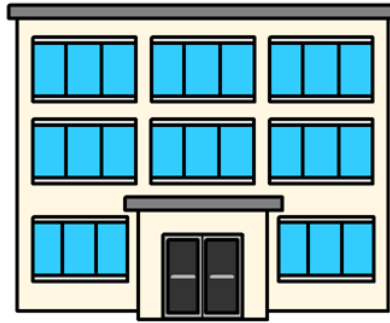
**You can send an email to:**  
[quality@hendercare.com.au](mailto:quality@hendercare.com.au)



**You can go to our website and fill in a form on the computer**  
[www.hendercare.com.au/contact](http://www.hendercare.com.au/contact)

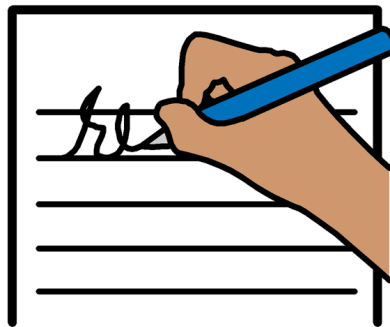


**You can come into one of our offices and talk to someone in person**



**You can write a letter and send it to our Quality Department.**

Quality Department, GPO  
Box 2961, Adelaide SA  
5001



**We want to fix the problem as soon as possible.**