



hendercare

Consumer price list

Home Care Package, Private Services & Commonwealth Home Support Program

We offer a range of services designed to keep you living in your own home. Offering a true consumer-directed model of care, we can assist with everything from low to complex care needs, cleaning to personal care and more. We provide Home Care Packages, Commonwealth Home Support Programme* and private services. Call us on 1300 764 433 to find out more about how we can support you.

Commonwealth Home Support Program (CHSP) Client Contribution				
	AM	PM	Sunday	Public holidays
Domestic Assistance	\$10.00 p/hr	-	-	-
Home and Garden Maintenance	\$15.00 p/hr	-	-	-

* Selected aged care planning regions only.

Cancellation notice period and fee applies as per Service Recipient Handbook.

Assistance with daily activities (Home Care Package and Private Services)					
	AM	PM	Saturday	Sunday	Public holidays
Cleaning	\$52.41	\$57.64	\$73.36	\$94.33	\$115.29
Shopping support	\$56.87	\$65.79	\$82.39	\$94.98	\$125.76
Meal preparation					
Transport					
Social support					
Personal care					
In-home respite care					
Overnight care	Sleepover rates available, please contact us for a quote				

Home & garden maintenance (Home Care Package and Private Services)					
	AM	PM	Saturday	Sunday	Public holidays
Home & garden maintenance	\$62.88	\$69.17	\$88.03	\$113.19	\$138.34
Home modifications	Quote available upon request				

Health services (Home Care Package and Private Services)					
	AM	PM	Saturday	Sunday	Public holidays
Medication prompting	\$56.87	\$65.79	\$82.39	\$94.98	\$125.76
Allied health	\$150 per hour				

Nursing services (Home Care Package and Private Services)					
	AM	PM	Saturday	Sunday	Public holidays
Registered Nurse	\$75.98	\$85.48	\$106.38	\$121.57	\$136.76

Package Management Fee (Home Care Package only)				
Package management is the ongoing administration and organisational activities associated with ensuring the smooth delivery and management of your Home Care Package. It includes the costs for: preparing monthly statements; managing your package funds; and compliance & quality assurance activities required for your package. It does not include costs that are unrelated to supporting your care, nor costs associated with HenderCare's operational costs completed before you enter into your Home Care Agreement.				
Package Level	Level 1	Level 2	Level 3	Level 4
Package Management Fee (per fortnight)	\$25.20	\$46.00	\$101.60	\$154.40

Care Management Fee (Home Care Package only)					
Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan.					
Package Level		Level 1	Level 2	Level 3	Level 4
Fully managed by HenderCare	cost per f/n	\$48.90	\$97.80	\$195.60	\$293.40
	hours per f/n	0.5	1	2	3

Home Care Package and Private Services Additional Fee and Charge Information:

- Rates will be reviewed annually
- All prices indicated are per hour unless otherwise specified
- Rates are dependent on when the shift finishes and applies to the entire shift; ie Shift begins in the AM at 15:00 and ends in the PM at 21:00, the whole shift is rated as a PM at 6 hours
- Should the consumer choose to broker in another provider, they will be charged an additional cost for the delivery of that service (10% of the total brokered service charge)
- Any cost for the purchase of equipment, aids or products will be passed onto the consumer. A handling fee of 10% will be applied to these purchases, capped at \$100 (per invoice).
- A transport fee of \$1 per km will be charged for mileage associated with social inclusion activities and consumer initiated outings
- Any costs for the purchase equipment, aids or products will be passed onto the consumer
- Consumers have the option to 'top up' their Home Care Package with additional services at the Private Services rates outlined in this pricelist

For more information, please call 1300 764 433 or visit hendercare.com.au