








PPE guidance – last updated 04/01/2022 2:00pm

State	 Hand Hygiene	 Disposable Gloves	 Disposable gown	 Surgical mask	 Eye Protection
SA	✓	✓ Recommended	✗	✓ Required	✗
WA	✓	✓ Recommended	✗	✓ Required	✗
QLD	✓	✓ Recommended	✗	✓ Required	✗
VIC	✓	✓ Recommended	✗	✓ Required	✗
NSW	✓	✓ Recommended	✗	✓ Required	✗
ACT	✓	✓ Recommended	✗	✓ Required	✗
TAS	✓	✓ Recommended	✗	✓ Required	✗

Please note the information above is of a general nature and advice may vary depending on the type of service being provided (e.g.: indoors versus outdoors). Whilst gloves are recommended only on the above matrix, gloves may be required based on the nature of your role (e.g.: personal care etc.) Please speak with our PPE team if you are unsure of your requirements to wear gloves.

We ask that you please refer to the further detail listed below for more specific instruction.

Information from the Australian Government Department of Health <https://www.health.gov.au/> and relevant state and territory health regulatory bodies.

In addition to the information outlined on this reference guide, all forms of PPE are required if:

- care for someone with suspected, probable or confirmed COVID-19
- undertake clinical examination or collect specimens from people who have suspected, probable or confirmed COVID-19
- have significant contact with people who have fever or acute respiratory symptoms work directly with patients or residents in an area with significant community transmission – community transmission is defined by jurisdictional public health authorities

Contact and droplet-based precautions should be implemented when HenderCare workers are providing care to people with undiagnosed respiratory infections and or aerosol-generating tasks.


Masks must be worn if stipulated in the service recipient's care plan or advised by HenderCare. All team members have a responsibility to check local state or territory health websites for regular updates regarding health and quarantine advice.

- SA: <https://www.sahealth.sa.gov.au/>
- WA: <https://ww2.health.wa.gov.au/>
- QLD: <https://www.health.qld.gov.au/>
- VIC: <https://www.dhhs.vic.gov.au/coronavirus>
- NSW: <https://www.health.nsw.gov.au/>
- TAS: <https://coronavirus.tas.gov.au/>
- ACT: <https://www.covid19.act.gov.au/>

- [For further information regarding the correct and safe use of PPE, please click here.](#)
- [To request additional PPE, please email ppe@hendercare.com.au](mailto:ppe@hendercare.com.au)

Team members are reminded to refer to HenderCare's COVID-19 Interim Guidelines for further advice regarding the correct use of PPE.

Further PPE Mask Advice

State	Face Masks 	Our Advice	Exemptions
SA	Required	<ul style="list-style-type: none"> Surgical face masks required to be worn during services. 	<ul style="list-style-type: none"> A person is not required to wear a mask if they have a relevant medical condition, including problems with their breathing, a serious condition of the face, a disability or a mental health condition (evidence of a relevant medical condition must be produced on request i.e. letter from GP or medical professional). A mask is not required for a patient or client and person providing care if the mask will hinder the provision of relevant care or impact on safety. A mask is not required to be worn in circumstances where the ability to see the mouth is essential for communication. A mask is not required to be worn when a person is eating or drinking. A child under the age of 12 is not required to wear a mask
WA	Required	<ul style="list-style-type: none"> Surgical face masks required to be worn during services. 	<ul style="list-style-type: none"> A person is not required to wear a mask if they have a relevant medical condition, including problems with their breathing, a serious condition of the face, a disability or a mental health condition (evidence of a relevant medical condition must be produced on request i.e. letter from GP or medical professional). A mask is not required to be worn in circumstances where the ability to see the mouth is essential for communication. A mask is not required to be worn when a person is eating or drinking. A child under the age of 12 is not required to wear a mask.
QLD	Required	<ul style="list-style-type: none"> Surgical face masks are required to be worn during services. 	<ul style="list-style-type: none"> children under 12 a person eating, drinking or taking medicine where visibility of the mouth is essential where a mask needs to be removed to clearly communicate

			<ul style="list-style-type: none"> • a person with a particular medical condition or disability • a person undergoing medical treatment • if a person is asked to remove a face mask for identity purposes • if wearing a mask creates a risk to a person's health and safety • for emergencies or when allowed by law • in any circumstances when it's not safe to wear a mask
VIC	Required	<ul style="list-style-type: none"> • Surgical face masks are required to be worn during services. 	<ul style="list-style-type: none"> • Infants and children under the age of 12 years. • A person who is affected by a relevant medical condition, including problems with their breathing, a serious condition of the face, a disability or a mental health condition. • Persons who are deaf or hard of hearing, where the ability to see the mouth is essential for communication. • Persons for whom wearing a face mask would create a risk to that person's health and safety related to their work, as determined through OH&S guidelines. • Persons whose professions require clear enunciation or visibility of their mouth. This includes teaching or live broadcasting. • When directed to remove the face mask to ascertain identity. • A person who is a student while onsite at a primary school or outside school hours care. • Persons are engaged in any strenuous physical exercise • During emergencies.
NSW	Required	<ul style="list-style-type: none"> • Surgical face masks are required to be worn during services. 	<p>You are not required to wear a mask if you:</p> <ul style="list-style-type: none"> • are a child aged 12 or under • have a physical or mental health illness or condition, or disability, that makes wearing a mask unsuitable (for example, a skin condition, an intellectual disability, autism or trauma). • eating or drinking • communicating with another person who is deaf or hard of hearing at work and the nature of your work makes wearing a face mask a risk to your or another person's health and safety means clear enunciation or visibility of your mouth is essential asked to remove your mask for identity purposes.

			<ul style="list-style-type: none"> • because of an emergency • for the proper provision of goods or services, for example, if you are having a facial or beard trim.
ACT	Required	<ul style="list-style-type: none"> • Surgical face masks are required to be worn during services. 	<ul style="list-style-type: none"> • You are eating or drinking • You are communicating with another person who is deaf or hard of hearing • You are at work and the nature of your work makes the wearing of a fitted face covering a risk to your health and safety or another person's health and safety • Clear enunciation or visibility of the person's mouth is essential • In an emergency • Removal of the covering is necessary for the proper provision of the goods and services • Exercising, including in a gym • Participating in sport • Working in child or after school care holiday programs
TAS	Required	<ul style="list-style-type: none"> • Surgical face masks are required to be worn during services. 	<p>Where masks are required, exceptions to wearing one include:</p> <p>Children aged under 12 years or those undertaking primary education</p> <p>Anyone who has medical certification (or other documentation from a medical practitioner) of a physical or mental health, condition or disability that makes wearing a fitted mask unsuitable</p> <p>Anyone with an exemption from the Director of Public Health or their delegate. You must apply for this exemption. Examples include removing your mask for compassionate reasons i.e. providing end of life care.</p> <p>Reasons for not wearing a mask are not always obvious, so please be respectful of others.</p>