



hendercare



Professional Development

**Out of Home Care
Workers**

**October-December 2018
South Australia**



A commitment to help you become your best.

At HenderCare, we're committed to our staff and supporting them to be the best they can be. An important way in which we do this is by giving our staff ongoing opportunities for professional development.

We offer a range of fully-funded mandatory competency training courses for our staff as well as additional training courses that staff can access for a minimal fee. These courses cover everything from wellness and reablement and dementia training.

With a range of options for completion, including an online training platform, there has never been a better time to enhance your skills to continue making a positive difference in the community.

For more information or to book your place, call HenderCare on (08) 8215 6014 or email training@hendercare.com.au.

Professional Development

Bookings and enquiries

(08) 8215 6014
training@hendercare.com.au

Working with the Department for Child Protection (DCP)

Staff working in DCP services are required to attend this training every 2 years.

You will learn about:

- Department for Child Protection roles and services
- Legislation
- Guidelines and Practice Guides
- Logging and Reporting
- Care Concerns and Special Investigations
- Self-Harm and Suicide
- Infant Safety

Times: 9am-2pm (*with a 30 minute unpaid lunch break and/or earlier finish if smaller group*)

Dates:

- Monday 8 October
- Monday 12 November
- Monday 10 December

If you are unsure if you need attend, please email us at: training@hendercare.com.au

MAPA (Management of Actual or Potential Aggression)

Staff working in DCP services are required to attend this training every 3 years.

You will learn about:

- Crisis Development Model
- Verbal and Non-Verbal Communication
- Precipitating Factors
- Integrated Experience
- Fear and Anxiety
- Decision Making
- Physical Intervention: Disengagements
- Post-Crisis

Times: 9am-3pm (*with a 30 minute unpaid lunch break and/or earlier finish if smaller group*)

Dates:

- Tuesday 9 October
- Tuesday 13 November
- Tuesday 11 December

You are welcome to provide copies of valid training completed elsewhere.

Child Safe Environments training

Bookings and enquiries

(08) 8215 6014
training@hendercare.com.au

Staff providing care to children and young people in DCP Out of Home Care services are required to attend training in Child Safe Environments (CSE) - Our Community Response to Child Abuse and Neglect, every 3 years.

You will learn about:

- Values and Attitudes
- Legislation
- Definitions and Indicators
- Prevention
- Child Safe Environments
- Responding to Disclosures
- Reporting

Times: 9:30am-12:30pm

Dates:

- Wednesday 10 October
- Wednesday 14 November
- Thursday 13 December

You are welcome to provide copies of valid training completed elsewhere.

DCP does not accept any online certificates for CSE or the RAN (Responding to Abuse and Neglect) training.

First Aid and CPR training

Bookings and enquiries

(08) 8215 6014
training@hendercare.com.au

Prior to commencement and during employment Out of Home Care Workers are required to hold a current first aid (HLTAID004) and CPR (HLTAID001) certificate when employed by HenderCare.

You are encouraged to take advantage of discounted training provided by HenderCare, but are welcome to source valid training from any provider.

Bookings can be made directly via Eventbrite. Get in touch if you'd like to find out how and apply the 'discount code' for current employees.

All courses require pre-course study be completed prior to attending the face-to-face session.

Payment must be made in full prior to attendance.

HenderCare delivers nationally recognised First Aid and CPR training in partnership with Allens Training Pty Ltd (RTO 90909).

HLTAID001 Provide Cardiopulmonary Resuscitation (CPR)

Valid for 12 months.

Times: 9:30am-11:30am

Dates:

- Thursday 18 October
- Wednesday 31 October
- Tuesday 20 November
- Wednesday 12 December

Fee: **\$25.00** (Eventbrite discount code: *cprtraining*)

HLTAID004 Provide an Emergency First Aid Response in an Education and Care Setting

Valid for 3 years.

Times: 9am-4:30pm

Dates:

- Wednesday 31 October
- Tuesday 20 November
- Wednesday 12 December

Fee: **\$89.00** (Eventbrite discount code: *firstaid*)

